

Making life **EZI...**for Plumbers



TM

**PRESS**

**WATER, GAS & SOLAR SOLUTIONS**

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## Overview

The EZIPRESS™ system provides a complete press fit system for copper tube with specific fitting ranges for Water, Gas and Solar applications.

No more brazing, soldering or flaring required. All joints are simply assembled with a pressing tool for a quick, neat and secure result first time, every time.

The EZIPRESS™ system incorporates a dual indicator system to help minimize user error during installation. The first part of this system is the “Press Indicator Coating” which is applied to the outside of each fitting. The second part is the “Leak Path Design O-ring” which allows un-pressed joints to leak during the pressure test phase of installation.

Covering size ranges from DN15 to DN100 with a broad range of fittings available, you’ll notice the cost savings on your first job.

The EZIPRESS™ product range is manufactured from high quality copper and DZR brass material and is factory-fitted with either a yellow HNBR sealing element for gas applications, a black EPDM sealing element for water applications and the latest addition to the range, a red FKM sealing element for solar water applications.

All installations should be carried out by an appropriately licensed tradesperson, in full accordance with the EZIPRESS™ installation guidelines, in accordance with the relevant Australian standards and any additional local authority requirements. When installed subject to the above conditions the EZIPRESS™ system will provide years of trouble free service.

EZIPRESS™ is a complete solution for all water, gas and solar applications.

## Application

Traditional methods for joining copper tube have previously involved heating or flaring of the tube which can be both dangerous and time consuming.

The EZIPRESS™ system uses a pressing tool to produce a secure joint in a minimal amount of time. The pressing method guarantees a perfect seal every time and eliminates the need for call backs to repair partially welded joints, etc.

EZIPRESS™ Gas fittings may be used in accordance with AS/NZS 5601 for gas applications including:

- Natural Gas, and
- Liquid Propane Gas (L.P.G).

EZIPRESS™ Water fittings may be used in accordance with AS/NZS 3500 for water applications including:

- Hot and Cold Potable Water,
- Grey Water, and
- Waste and Drainage Systems.

EZIPRESS™ Solar fittings may be used in accordance with AS/NZS 3500 for water applications including:

- Solar Hot Water.

For optimum performance results please take the time to become familiar with the “Installation Considerations” outlined on Pages 9-14 in this manual.

## Copper Tube

EZIPRESS™ Gas fittings are suitable for use on all copper tube provided it complies with AS 1432 (being either Type A or B) and must be installed in accordance with AS/NZS 5601 for pressure applications not exceeding 200kPa. Fittings are suitable for installation using annealed copper tube.

EZIPRESS™ Water & Solar fittings are suitable for use on all copper tube which complies with AS 1432 (being either Type A or B) and must be installed in accordance with AS/NZS 3500. Fittings are suitable for installation using annealed copper tube.

### Fittings - Gas

EZIPRESS™ Gas fittings are manufactured from high quality copper and/or DZR brass material with a factory-fitted high performance yellow Hydrogenated Nitrile Butadiene Rubber (HNBR) sealing element.

HNBR is widely known for its physical strength and retention of properties after long-term exposure to heat, oil and chemicals. HNBR is not suitable for food contact applications and cannot be used in drinking water applications.

All EZIPRESS™ Gas fittings are stamped with a yellow “G” for easy identification and have a yellow external indicator ring.

All EZIPRESS™ Gas fittings are manufactured to comply with AS 3688. Furthermore, they have undergone testing to AS 3688 & BS 8537. Installations should be carried out in accordance with AS/NZS 5601.

## Fittings - Water

EZIPRESS™ Water fittings are manufactured in high quality copper or DZR brass material with a factory-fitted high performance black Ethylene Propylene Diene Monomer (EPDM) sealing element.

EPDM is a synthetic rubber product that is strong and flexible, resists decay and provides good resistance to aging, ozone, sunlight, weathering and hot water. This makes it ideal for seals in a broad range of applications. It is also recommended for drinking water applications.

All EZIPRESS™ Water fittings are stamped with a blue “W” for easy identification and have a blue external indicator ring.

In accordance with AS 3688, EZIPRESS™ Water fittings can operate within temperature range of -20°C to 95°C.

All EZIPRESS™ Water fittings are manufactured to comply with AS 3688 and carry the Watermark licence number WMKA23102. Installations should be carried out in accordance with AS/NZS 3500.

## Fittings - Solar

EZIPRESS™ Solar fittings are manufactured in high quality copper or DZR brass material with a factory-fitted high performance red Fluoroelastomer (FKM) sealing element.

FKMs are speciality polymers that possess excellent resistance to elevated temperatures making them ideal for solar applications.

All EZIPRESS™ Solar fittings are stamped with a Red “S” for easy identification and have a red external indicator ring.

In accordance with AS 3688 EZIPRESS™ Solar fittings can operate within temperature range of -20°C to 170°C.

All EZIPRESS™ Solar fittings are manufactured to comply with AS 3688 and carry the Watermark licence number WMKA23102. Installations should be carried out in accordance with AS/NZS 3500.

## Fittings – Primary Check Press Warning Indicator

All EZIPRESS™ fittings have an external coloured press indicator ring. The PVC coloured ring once pressed, is shattered and stripped away from the fitting to give the contractor a visual marker to ensure the fitting has been pressed.

Press Indicator



## Secondary Check Internal Leak Path Design (15-50mm)

The EZIPRESS™ fittings have a water leak path design on the sealing ring where the water will leak from the fitting until the pressing operation is completed. Testing is suggested to be at 200-300kPa to enable the leak function to operate successfully.



## Features and Benefits

### Press Jointing Method

- Fast
  - Secure
  - Simple to use
  - Decreased risk of operator error
  - Press warning indicator to identify any unpressed fittings
- 

### Flame-free Assembly

- Increased safety
  - No need for gas cylinders or Hot Works permits
  - Reduced costs on welding consumables
- 

### Size Range DN15 – DN100

- Fittings available for most tasks
- 

### Full Flow Fittings

- In most cases fittings maintain full bore size of tube
- 

### Dedicated Tooling

- Generally, puts the product out of reach of non-tradespeople, thereby securing your livelihood
-

## Installation Considerations

EZIPRESS™ Gas should always be installed in compliance with AS/NZS 5601. EZIPRESS™ Water & Solar fittings should always be installed in compliance with AS/NZS 3500.

All installations should be carried out by appropriately licensed tradespeople, in full accordance with the EZIPRESS™ Installation Guidelines, the relevant Australian standards and any additional local authority requirements. Most installation requirements can be sourced from this document.

### Copper Tube Cutting

It's recommended that copper tube should only be cut with a wheel-type tube cutter. To prevent damage to the sealing ring, [it is essential to deburr both the inside and outside of all copper tube prior to insertion of any EZIPRESS™ fitting.](#)

### Working Pressure

EZIPRESS™ Gas is suitable for use in applications covered by AS/NZS 5601, where all consumer piping is restricted to 200kPa maximum pressure.

All EZIPRESS™ Water, Solar and Gas fittings have been tested to a maximum operating pressure of 1600kPa.

### Protection of Sealing Element

The sealing element is critical to the integrity of the joint. Care should be taken to protect it from damage. Simple precautions include:

- Ensuring the seal ring is properly located in the fitting,
- Ensuring the ring is well lubricated, and
- Ensuring the ring is not contaminated by any foreign material.

## Connection to Other Materials

EZIPRESS™ is suitable for connection to most existing pipe work systems by utilizing our range of EZIPRESS™ threaded adaptors. When installing an EZIPRESS™ threaded adaptor, it is recommended that the threaded connection be installed first, before performing the pressing operation. It is important that the spanner flats on the fittings are used rather than gripping the tube section of the fitting.

## Minimum Clearances

**When installing two EZIPRESS™ fittings** in close proximity to one another, it's essential that a minimum clearance be maintained between the two. This ensures that the tube being pressed is free of any deformities which might be caused in the pressing process. The table below provides the minimum clearances required between two fittings:

Nom Size	Minimum Clearance (mm)
DN15	5
DN20	5
DN25	5
DN32	15
DN40	20
DN50	20
DN65	20
DN80	20
DN100	20



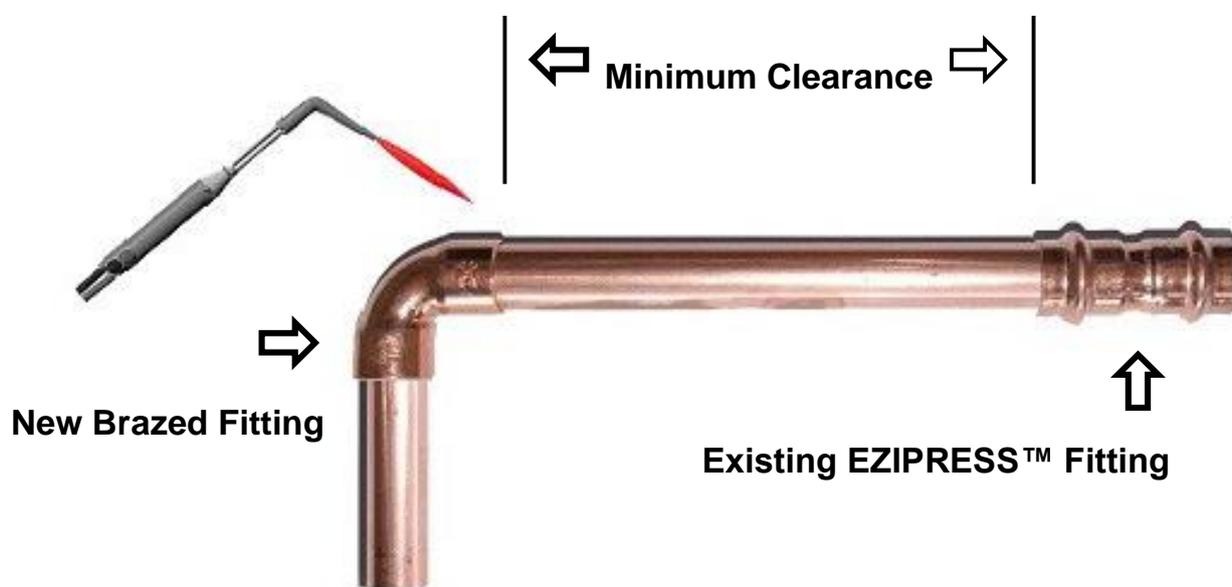
**When an EZIPRESS™ fitting is being installed close to an existing brazed fitting**, the clearances in the following table need to be observed. This will ensure that the press fitting is kept clear of tube that may have been excessively annealed during the brazing process.

Nom Size	Minimum Clearance (mm)
DN15	20
DN20	20
DN25	30
DN32	30
DN40	40
DN50	40
DN65	40
DN80	40
DN100	40



**Brazing close to EZIPRESS™ fitting joints** should be avoided as the heat generated by the process can damage the seals of the fitting. To ensure that damage is not caused, the minimum clearances in the following table should be observed. It's also recommended that additional heat suppression methods are employed to prevent damage to the joint.

Nom Size	Minimum Clearance (mm)
DN15	400
DN20	500
DN25	700
DN32	900
DN40	1000
DN50	1300
DN65	1700
DN80	2100
DN100	2600



## Protection from Physical Damage

Due care should be taken to protect EZIPRESS™ fittings from any mechanical or chemical damage both prior to, during and after installation.

Where EZIPRESS™ fittings and/or copper tube penetrate timber or metal framework, appropriate precautions should be taken to protect it from damage. Holes should be sized to allow for longitudinal movement, expansion and contraction, whilst still securing the pipe adequately. Suitable grommets or sleeves should be used in metal frames to protect the EZIPRESS™ fittings and copper tube from abrasion.

## Clipping

All EZIPRESS™ fittings should be clipped by way of a recognized fixing which complies with the requirements of AS/NZS 5601 for gas applications or AS/NZS 3500 for water and solar applications.

Fixing spacing should be observed for both horizontal and vertical pipe runs as outlined on the table below.

Nom Size	Vertical or Horizontal Run Spacing (m)
DN15	1.5
DN20	1.5
DN25	2.0
DN32	2.5
DN40	2.5
DN50	3.0
DN65	3.0
DN80	3.0
DN100	4.0

For pipe work being suspended on rod hangers the minimum diameter of the rod hanger should be 9.5mm for all tube sizes up to and including 50mm and 12.7mm up to 100mm.

## Chases, In-Slab, Under-floor

Where EZIPRESS™ fittings and copper tube are installed in chases or cast in slabs the installation must be in accordance with AS/NZS 5601 for gas applications and AS/NZS 3500 for water applications and/or any other relevant building regulations or standards.

## Underground

EZIPRESS™ fittings and copper tube should be buried with a minimum cover of 300mm. Bedding/backfill material must be of a type that will not have an adverse effect on the tube or fittings. Sand is recommended. Marker tape should be installed approximately 150mm above the tube. EZIPRESS™ fittings should be able to be installed directly in the trench without any form of coating. Additional precautions should obviously be taken in areas where aggressive soil conditions are known to exist or where it may be a requirement of the local certifying authority.

## Appliance Connection

EZIPRESS™ Gas fittings can be installed as an appliance connection in accordance with AS/NZS 5601, provided that an appropriate means of disconnection is incorporated.

## Testing

All testing should be undertaken in accordance with AS/NZS 5601– Appendix E (pressure testing for gas installations) or AS/NZS 3500 for water installations in addition to any other local regulations or requirements.

During testing all joints should be checked for leaks.

# Joining Instructions

## 1. Cut Copper Tube

Cut copper tube to desired length with a wheel-type tube cutter. Cut should be square and free from any swarf or burrs. Tube should be free from any surface defects or contamination that may affect the integrity of the joint.

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## 2. Deburr Copper Tube

Ensure you deburr both the inside and outside of the copper tube prior to insertion of EZIPRESS™ fittings.

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## 3. Check the Seal

Check the yellow HNBR seal (gas) or black EDPM seal (water) or red FKM (solar) is clean, sufficiently lubricated & correctly seated.

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## 4. Mark

Mark the minimum insertion depth on the tube by inserting the tube fully into the fitting and marking tube at outer edge of the fitting. This will help detect any tube movement prior to pressing.



## 5. Insert

Insert the tube into the fitting until it reaches the full engagement depth as marked. Particular care should be taken to ensure that the sealing ring is not dislodged or damaged during this step. Ensure pipe is inserted squarely into the fitting rather than at an exaggerated angle. Many users find that using a slight twisting motion during insertion will facilitate easier application.



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## 6. Press

Ensure that appropriate sized jaws are fitted. [Position press jaws over the fitting ensuring that the raised ring of the fitting is located within the groove of the press jaws.](#) (for sizes >65mm substitute “Press Jaws” for “Press Adaptor Ring”)



Press jaws must be positioned at right-angle to the joint to ensure even pressing pressure is applied.



Depress tool trigger until pressing operation is completed fully. Also, refer to manufacturer’s instructions for specific details on the operation of their tool.

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## 7. Peel Off Coloured Press Indicator Ring

If part of the press indicator ring remains in place after the pressing operation is completed it should be removed by hand.



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## 8. Pressure Test

At completion, carry out pressure testing. All testing should be undertaken in accordance with AS/NZS 5601 – Appendix E (pressure testing for gas installations) or AS/NZS 3500 (for water installations) in addition to any other local regulations or requirements.

# EZIPRESS™ Fittings

PRODUCT DESCRIPTION	SIZE	PART # (WATER)	PART # (GAS)	PART # (SOLAR)
<b>#1 COUPLING</b> 	DN15	W100101	G100101	S100101
	DN20	W100102	G100102	S100102
	DN25	W100103	G100103	S100103
	DN32	W100104	G100104	
	DN40	W100105	G100105	
	DN50	W100106	G100106	
	DN65	W100107	G100107	
	DN80	W100108	G100108	
	DN100	W100109	G100109	

## #1R REDUCING COUPLING SOCKET x SOCKET



DN20 X DN15	W100201	G100201	S100201
DN25 X DN15	W100202	G100202	S100202
DN25 X DN20	W100203	G100203	S100203
DN32 X DN15	W100224	G100224	
DN32 X DN20	W100204	G100204	
DN32 X DN25	W100205	G100205	
DN40 X DN20	W100206	G100206	
DN40 X DN25	W100207	G100207	
DN40 X DN32	W100208	G100208	
DN50 X DN20	W100220	G100220	
DN50 X DN25	W100209	G100209	
DN50 X DN32	W100210	G100210	
DN50 X DN40	W100211	G100211	
DN65 X DN 25	W100221	G100221	
DN65 X DN 32	W100222	G100222	
DN65 X DN 40	W100212	G100212	
DN65 X DN 50	W100213	G100213	
DN80 X DN40	W100214	G100214	
DN80 X DN50	W100219	G100219	
DN80 X DN65	W100216	G100216	
DN100 X DN50	W100217	G100217	
DN100 X DN65	W100218	G100218	
DN100 X DN80	W100223	G100223	

# EZIPRESS™ Fittings

PRODUCT DESCRIPTION	SIZE	PART # (WATER)	PART # (GAS)	PART # (SOLAR)
<b>SLIP REPAIR COUPLING</b> 	DN15	W100301	G100301	
	DN20	W100302	G100302	
	DN25	W100303	G100303	
	DN32	W100304	G100304	
	DN40	W100305	G100305	
	DN50	W100306	G100306	
	DN65	W100307	G100307	
	DN80	W100308	G100308	
	DN100	W100309	G100309	

<b>#3 MALE ADAPTOR</b> 	DN15 X 15BSP MALE	W100401	G100401	S100401
	DN20 X 15BSP MALE	W100409	G100409	
	DN20 X 20BSP MALE	W100402	G100402	S100402
	DN25 X 25BSP MALE	W100403	G100403	S100403
	DN32 X 32BSP MALE	W100404	G100404	
	DN40 X 40BSP MALE	W100405	G100405	
	DN50 X 50BSP MALE	W100406	G100406	

<b>#2 FEMALE ADAPTOR</b> 	DN15 X 15BSP FEMALE	W100408	G100408	S100408
	DN20 X 20BSP FEMALE	W100407	G100407	S100407
	DN25 x 25BSP FEMALE	W100410	G100410	S100410
	DN32 X 32BSP FEMALE	W100411	G100411	
	DN40 X 40BSP FEMALE	W100412	G100412	
	DN50 X 50BSP FEMALE	W100413	G100413	

# EZIPRESS™ Fittings

PRODUCT DESCRIPTION	SIZE	PART # (WATER)	PART # (GAS)	PART # (SOLAR)
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## #12 ELBOW 90° SOCKET x SOCKET



DN15	W100501	G100501	S100501
DN20	W100502	G100502	S100502
DN25	W100503	G100503	S100503
DN32	W100504	G100504	
DN40	W100505	G100505	
DN50	W100506	G100506	
DN65	W100507	G100507	
DN80	W100508	G100508	
DN100	W100509	G100509	

## ELBOW 45° SOCKET x SOCKET



DN20	W101008	G101008	
DN25	W101001	G101001	
DN32	W101002	G101002	
DN40	W101003	G101003	
DN50	W101004	G101004	
DN65	W101005	G101005	
DN80	W101006	G101006	
DN100	W101007	G101007	

## ELBOW 90° SOCKET x SPIGOT



DN15	W102101	G102101	
DN20	W102102	G102102	
DN25	W102103	G102103	
DN32	W102104	G102104	
DN40	W102105	G102105	
DN50	W102106	G102106	

# EZIPRESS™ Fittings

PRODUCT DESCRIPTION	SIZE	PART # (WATER)	PART # (GAS)	PART # (SOLAR)
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## #13 MALE ELBOW



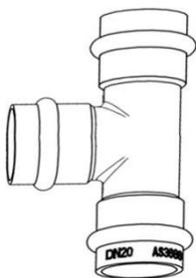
DN15 x 15BSP MALE	W102202	G102202	
DN20 x 20BSP MALE	W102201	G102201	

## #14 FEMALE ELBOW



DN15 x 15BSP FEMALE	W102503	G102503	
DN20 x 20BSP FEMALE	W102501	G102501	
DN25 x 20BSP FEMALE	W102502	G102502	

## #24 EQUAL TEE



DN15	W100701	G100701	S100701
DN20	W100702	G100702	S100702
DN25	W100703	G100703	S100703
DN32	W100704	G100704	
DN40	W100705	G100705	
DN50	W100706	G100706	
DN65	W100707	G100707	
DN80	W100708	G100708	
DN100	W100709	G100709	

# EZIPRESS™ Fittings

PRODUCT DESCRIPTION	SIZE	PART # (WATER)	PART # (GAS)	PART # (SOLAR)
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## REDUCING TEE (END x END x BRANCH)



#25 DN20 X DN20 X DN15	W100802	G100802
#25 DN25 X DN25 X DN15	W100821	G100821
#25 DN25 X DN25 X DN20	W100804	G100804
#25 DN32 X DN32 X DN15	W100823	G100823
#25 DN32 X DN32 X DN20	W100822	
#25 DN32 X DN32 X DN25	W100808	G100808
#25 DN40 X DN40 X DN32	W100811	G100811
#25 DN50 X DN50 X DN40	W100814	G100814
#25 DN65 X DN65 X DN50	W100815	G100815
#25 DN80 X DN80 X DN65	W100817	G100817
#25 DN100 X DN100 X DN80	W100820	G100820
#26 DN20 X DN15 X DN20	W100803	G100803
#27 DN20 X DN15 X DN15	W100801	G100801

## #62 UNION



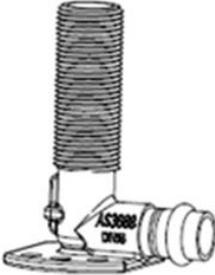
DN15 X 15BSP FEMALE	W101301
DN20 X 20BSP FEMALE	W101303

## #69 MALE UNION



DN15 X 15BSP MALE	W101405	G101405
DN20 X 20BSP MALE	W101406	G101406
DN25 X 25BSP MALE	W101401	G101401
DN32 X 32BSP MALE	W101402	G101402
DN40 X 40BSP MALE	W101403	G101403
DN50 X 50BSP MALE	W101404	G101404

# EZIPRESS™ Fittings

PRODUCT DESCRIPTION	SIZE	PART # (WATER)	PART # (GAS)	PART # (SOLAR)
<b>#15BP BACK PLATED FEMALE ELBOW</b>	DN15X 15BSP FEMALE	W101701	G101701	
	DN20X 20BSP FEMALE	W101702	G101702	
				
<b>#19BP BACK PLATED MALE ELBOW</b>	DN15 X 15BSP MALE X 75mm	W101801	G101801	
				
<b>SPIGOT X SOCKET REDUCER</b>	DN20 X DN15	W101908	G101908	
	DN25 X DN15	W101906	G101906	
	DN25 X DN20	W101907	G101907	
	DN32 X DN20	W101901	G101901	
	DN32 X DN25	W101902	G101902	
	DN40 X DN25	W101905	G101905	
	DN40 X DN32	W101903	G101903	
	DN50 X DN32	W101909	G101909	
	DN50 X DN40	W101904	G101904	
	DN65 X DN50	W101910	G101910	
	DN80 X DN50	W101911	G101911	
	DN80 X DN65	W101912	G101912	
	DN100 X DN50	W101913	G101913	
	DN100 X DN65	W101914	G101914	
	DN100 X DN80	W101915	G101915	
				

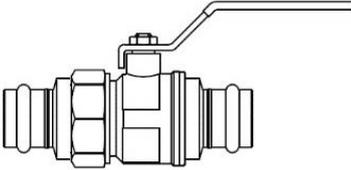
# EZIPRESS™ Fittings

PRODUCT DESCRIPTION	SIZE	PART # (WATER)	PART # (GAS)	PART # (SOLAR)
<b>#61 END CAP</b> 	DN15	W102001	G102001	
	DN20	W102002	G102002	
	DN25	W102003	G102003	
	DN32	W102004	G102004	
	DN40	W102005	G102005	
	DN50	W102006	G102006	
	DN65	W102007	G102007	
	DN80	W102008	G102008	
	DN100	W102009	G102009	

<b>EZIPRESS™ X EZIPEX™ SLIDE ADAPTOR</b> 	DN15	W102401		
	DN20	W102402		

<b>EZIPRESS™ X EZIPEX™ CRIMP ADAPTOR</b> 	DN15	W102301	G102301	
	DN20	W102302	G102302	
	DN25		G102303	
	DN20 x 25mm Crimp Gas		G102304	
	DN25 x 32mm Crimp Gas		G102305	
	DN32		G102306	
	DN40		G102307	
DN50		G102308		

# EZIPRESS™ Fittings

PRODUCT DESCRIPTION	SIZE	PART # (WATER)	PART # (GAS)	PART # (SOLAR)
<b>EZIPRESS™ BALL VALVES c/w UNION JOINT</b>  	DN15 – Press x Press <b>T Handle</b>	216B - 15		
	DN20 – Press x Press <b>T Handle</b>	216B - 20		
	DN25 – Press x Press <b>Lever Handle</b>	216B - 25		
	DN32 – Press x Press <b>Lever Handle</b>	216B - 32		
	DN40 – Press x Press <b>Lever Handle</b>	216B - 40		
	DN50 – Press x Press <b>Lever Handle</b>	216B - 50		

**\*\*\*Ball Valves approved for water use only\*\*\***

## EZIPRESS™ Tooling Certificate

Please see below table for approved tooling (with compliant copper press jaws) to be used in conjunction with the EZIPRESS™ system and in accordance with the EZIPRESS™ technical manual.

Brand	Model	Size
<b>Klauke</b>	I PRESS	DN15-25
<b>Milwaukee</b>	M12 HPT	DN15-32
<b>Milwaukee</b>	M18 BLHPT	DN15-100
<b>REMS</b>	Akku Press	DN15-100
<b>REMS</b>	Mini Press	DN15-32
<b>RIDGID</b>	RP 210	DN15-32
<b>RIDGID</b>	RP 340	DN15-50
<b>Rothenberger</b>	RoMax3000	DN15-100
<b>Viega</b>	Pressgun Picco 2489	DN15-25
<b>Viega</b>	Pressgun 4B	DN15-100
<b>Viega</b>	Pressgun 5	DN15-100



20 horizontal grey bars for notes.





## 25 Year Warranty

This product is supplied with a **25-year warranty** against any manufacturing defects. The period of the Warranty commences on the date of sale and ends on the anniversary of the date of sale. Any defective product will be repaired or replaced free of charge.

## Warranty Conditions

- Installation must have been carried out by a licensed plumber.
- Failure is due to a fault in the manufacture of the product.
- Installation of the product has been in accordance with the instructions provided.
- Installation must be in full accordance with the relevant local and National Plumbing codes and appropriate Australian Standards (AS/NZS 3500, AS/NZS2492, AS/NZS2537).
- The system must not be operated at temperatures and or pressures that exceed the printed rating on the appropriate specification sheet.
- This warranty does not extend to failure or defect caused by normal wear and tear, mechanical overload, paint, adhesives, abrasion, corrosion, high levels of chlorine, chemicals, electrochemicals or harsh detergents.
- No liability will be accepted for loss of profits, loss of revenue, loss of use, loss of contracts, loss of production or any other consequential loss or damage.
- The product must not be damaged during or after installation from grouting or stress due to concrete stress cracks or any other external forces.

## Claim Procedure

- This Warranty is offered by the Plumbing Plus Merchant ("**Merchant**") from whom you purchased the EZIPRESS™ Product and supported by the manufacturer of the product. The Merchant involved should be notified of any potential claim immediately. Proof of purchase is required to validate the warranty period and if this is not available, the warranty period shall default to the date of manufacture for each product. The product needs to be inspected by an authorised representative within 30 days of the alleged product failure.
- To be entitled to claim under this Warranty, you must send a Warranty Claim Form to the Merchant.
- Should product be returned, a servient length of pipe must be supplied so that the pipe markings are visible. Should a fitting be returned, it must be supplied with the pipe still attached with sufficient length of pipe to show the markings.
- If the Merchant needs to return the goods to the manufacturer for assessment or repair, the Merchant will arrange delivery and bear the associated costs.
- The Merchant concerned also reserves the right to engage a nominated outside agent to assess any faulty product before honoring any warranty claim.
- Once a reasonable pre-approved amount is confirmed in writing by the Merchant, repairs can begin.
- Any repairs or replacement undertaken without the Merchant's approval will not be covered by this Warranty.

## Exclusions

Plumbing Plus BKL Pty. Ltd. is not a party to this Warranty Agreement.

## Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law (ACL). You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



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